### Current State

**Enterprise Administrators**
- Manage EAD forest root
- Apply Enterprise group policies
- Manage federations to external organizations
- Administer WaTech-hosted subdomains (e.g., SS3, ECLIENT)

**Agency Administrators**
- Create and manage users, computers, and security groups
- Define and apply agency AD group policies
- Define and maintain user attributes

### Future State in Office 365

**Global Administrators**
- Manage EAD forest root
- Apply Enterprise group policies
- Assign Service Administrators
- Manage federations to external organizations
- Administer WaTech-hosted subdomains

**Service Administrators**
- Activate new services
- Delegate permissions for Azure Apps
- Register and manage tenant licensing
- Create and manage custom delegation features

**Agency Administrators**
- Create, manage, and delegate users, devices, and security groups
- Invite external users via B2B
- Define and apply agency AD group policies
- Define and maintain user attributes
- Manage agency licensing

**Agency Business Units**
- Administer delegated users and security groups
- Invite external users via B2B
- Manage agency licensing
- View and audit agency-specific logs with the unified audit log app

### Enterprise Active Directory

- **Enterprise Administrators**
  - Manage EAD forest root
  - Apply Enterprise group policies
  - Manage federations to external organizations
  - Administer WaTech-hosted subdomains (e.g., SS3, ECLIENT)
  - Define and apply agency AD group policies
  - Define and maintain user attributes

- **Agency Administrators**
  - Create and manage users, computers, and security groups
  - Define and apply agency AD group policies
  - Define and maintain user attributes

### Azure Active Directory

- **Enterprise Active Directory**
  - Manage Exchange Online Protection for message hygiene
  - Manage federations to external organizations
  - Manage hybrid connections to on-premises services
  - Apply and manage enterprise-wide transport rules and recipient policies

- **Exchange Online**
  - Manage Exchange Online Protection for message hygiene
  - Manage federations to external organizations
  - Manage hybrid connections to on-premises services
  - Apply and manage enterprise-wide transport rules and recipient policies
  - Manage telephone integrations (e.g., PBX)

### Exchange 2016

- **Exchange Online**
  - Manage Exchange Online Protection for message hygiene
  - Manage federations to external organizations
  - Manage hybrid connections to on-premises services
  - Apply and manage enterprise-wide transport rules and recipient policies
  - Manage telephone integrations (e.g., PBX)

### SharePoint Online

- **SharePoint Online**
  - Create top-level service features (e.g., OneDrive external sharing)
  - Assign additional purchased storage to agency storage quota

### OneDrive for Business

- **SharePoint Online**
  - Create top-level service features (e.g., OneDrive external sharing)
  - Assign additional purchased storage to agency storage quota

### Mobile Workforce

- **WaTech administers on-premises SharePoint and file hosting services for some agencies.**

### User Home Drives

- **Most agencies operate their own on-premises SharePoint farms and file hosting services.**

### Security and Compliance for Enterprise services

- **Agencies provide security and compliance controls for services they host.**
  - Agencies maintain their own records management schedules and processes.

### Security and Compliance

- **Records Management and eDiscovery**
  - Manage organizational-level settings
  - Create and manage enterprise-wide DLP, AIP, and retention policies and labels
  - Create agency DLP, AIP, and retention policies and labels as requested
  - Configure agency notifications and alerts as requested

### Records Management and eDiscovery

- **Enterprise Administrators**
  - Manage organizational-level settings
  - Create and manage enterprise-wide DLP, AIP, and retention policies and labels
  - Create agency DLP, AIP, and retention policies and labels as requested
  - Configure agency notifications and alerts as requested

### Intune

- **Agency Administrators**
  - Create and apply agency Intune policies
  - Manage agency devices
  - Manage Azure and Dynamics 365 instances
  - Delegate Azure, Dynamics, and Intune roles to agency business units

### Administrative Delegation Model

**WA State Government Enterprise Shared Office 365 Tenant**

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