

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
STRATEGIC INITIATIVES	Enterprise Cloud Computing program (ECC)	Initiate ECC	Foundational accelerators	Scale program	Budget request for FY24-25 - SEPT			
	Identity Management	Strategy and requirements			Budget request for FY24-25 - SEPT			
	Oversight Improvement	Analysis, Plan & Approach	Project work				Oversight transformation complete JULY	
	Enterprise IT Governance		Develop framework	Charters	Implementation			
	Resident experience / AccessWA transformation	Website development		Go live APRIL				
SECURITY & PRIVACY	SOC modernization and enterprise risk management		Improve vulnerability management program	Mature incident management program	Evaluate and define Zero-Trust architecture		Adopt Zero-Trust architecture - JULY	
	Cybersecurity legislation implementation	Improve security events management	Data governance & sharing report - DEC	24/7 SOC - JUNE	Publish catalog/operating model - JULY			
	Security standards and policy	OCIO 141.10 overhaul	Stand up enterprise security governance	New OCIO 141.10 - APRIL	Enterprise Security Governance Charter - FEB			
	Agency privacy framework	Local Govt. Program	Deploy agency privacy framework	Privacy program enhancements and metrics				
	Microsoft 365	Agency migrations (email, Vault, SharePoint)	Supplemental DP for M365 licensing FY23 - SEPT	Migrations complete - JUNE	Stabilize, enhance and innovate			
SERVICES	GIS	Hazards Tracking and analysis enhancing geo.wa.gov				Progress Report to Leg - DEC	Data platform available - JUNE 30	Recommendations Report - JUNE 1
	Telephony & Contact Center	Cloud Contact Center Analysis	POC decision - FEB					
	Small Agency IT Services	Enhance and Grow Small Agency Services			Budget request for FY24-25 - SEPT			



# Strategic Roadmap 2021-2023 SERVICES

▼ Decision/milestone  
➤ Progress to date

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023	
Network Modernization	IPv6	➤ Agency migrations							
	Service Block Arch Network Core Lifecycle	➤ Firewall Strategy Research				▼ Budget request for FY24-25 - APRIL			
Voice	Centrex	➤ Engage customers to determine alternatives			▼ Future of Centrex decision - JUNE				
		➤ Research eFax alternatives		▼ New eFax service begins - FEB					
	WebEx	➤ Engage customers to determine sunset date			▼ Sunset WebEx service - JUNE				
	Audio Conferencing	➤ Engage customers to determine sunset date							
M365	Decommission replaced services	➤ WA App Relay Migrations		▼ IronPort decommission – FEB. 10, 2022					
		➤ Engage customers to determine AirWatch sunset			▼ Sunset Hosted SharePoint, Skype, vault - JUNE		▼ Agency migrations complete - JUNE		▼ Moving customers from AirWatch to Intune - JUNE
	Innovate	➤ Stabilize, enhance and innovate							
SAW	Features	➤ Identity Verification Research		➤ IDV Implementation		➤ Multi-lingual support across SAW			
		➤ New SAW REST API to replace SEAP API for acct. mgt.				➤ SEAP API Depreciation			
SFT	Modernization	➤ Discovery, planning and RFP			➤ Implementation		▼ Implementation target completion - DEC		
		▼ RFP Evaluation - DEC							

# Strategic Roadmap 2021-2023

## CLOUD INITIATIVES

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
Cloud Acceleration: Enterprise Cloud Computing (ECC) program	Initiate ECC	▼ ECC Manager started - JULY ➤ Procure vendor support	▼ Support vendor started - NOV					
	Foundational Accelerators		➤ Establish initial governance and guardrails	➤ Cloud strategy document	➤ Cloud architecture			
	Scale Program	▼ Supplemental DP for FY23 SEPT	➤ Cloud Community of Practice	➤ Cloud re-training and readiness program	➤ Cloud operations model and process	➤ Migration planning with agencies		
				Budget request for FY24-25 - SEPT ▼				
Workforce Planning	Cloud Task Force E2SHB1274	➤ Task Force research and report preparation	▼ Final report due - NOV					
	Development & OCM		➤ Plan & support Organizational Change Management	➤ Promote workforce planning & development				
Enablers	Services		➤ Align Washington State Cloud (Private Cloud) with cloud strategy	➤ Network, security assessment and readiness				
	Security		▼ Launch Domain Controllers in the Cloud - AUG		▼ Identity Management Strategy and Requirements	▼ Budget request for FY24-25 - SEPT	▼ Establish Cloud Security Program - SEPT	



# Strategic Roadmap 2021-2023

## SECURITY & PRIVACY INITIATIVES

- ▼ Decision/milestone
- Progress to date
- \*Related to #5432

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
<b>Security Operations Management</b>	Events management	➤ Evolve to hybrid SOC model and implement advanced controls		▼ 24/7 SOC with clear roles & tools - JUNE				
	Vulnerability Management	➤ Integrate app scan, code reviews, external audits & pen testing			▼ Budget request for FY24-25 - SEPT			
	Incident management		➤ Tiered approach to incident management		▼ Model incident response plan - SEPT			
<b>Risk &amp; Audit Management</b>	Risk assessment		➤ Define and conduct risk assessment		▼ Risk Report - DEC			
	Cloud Security		➤ Establish Cloud Security program					
	Compliance Mgmt. and Audit Support		➤ POAM mgmt. & proactive compliance assessment		▼ Implement Audit Support & Compliance Management Program DEC ▼ Create common compliance control framework - DEC			
<b>Infrastructure Protection</b>	Enhance network and perimeter security	➤ Engage agencies and expand Azure MFA usage						
	Data security management	➤ Migrate VPN to Azure MFA		➤ Data governance framework		▼ Report & findings - DEC		
<b>Enterprise Security Management MFT</b>	Standards & Policy	➤ OCIO 141.10 overhaul		▼ New OCIO 141.10 - APRIL				
	Enterprise security governance	➤ Create enterprise security governance		▼ Enterprise Security Governance Charter - FEB				
	Metrics		➤ Develop operational security metrics and key risk indicators					
<b>Privacy Framework and Privacy Program Enhancements</b>	Training	➤ Privacy Basics Training						
	Policies and Assessment		➤ Model Privacy Policies		➤ PTA and PIA creation			➤ Adoption of PTA and PIA for IT systems that use PII