About WaTech

Washington Technology Solutions (WaTech) is “the consolidated technology services agency” (RCW 43.105.006) enabling public agencies to better serve the people of Washington.

WaTech:

• Operates the state’s core technology infrastructure—the central network and data center;
• Provides strategic direction for cybersecurity and protects state networks from growing cyber threats.

Additionally, the agency is charged with preparing and leading the implementation of a strategic direction and enterprise architecture for information technology and overseeing the portfolio of major IT projects for state government.

Our customers include state agencies, county, city and tribal governments, and public-benefit nonprofits.

What we do

Security
• Offer multiple solutions for keeping an organization’s data safe and secure, both inside and outside the state network.

Networks and Communications
• Deliver networking infrastructure and technology with connectivity to the state’s Wide Area Network, resilient and highly available internet access, high performance public cloud connectivity, and access to enterprise applications and other services;
• Provide telephone, voice mail, wireless, video/audio/web conferencing, and GovDelivery services;
• Administer domain naming services and IPv6 address space for all agencies connected to the State Government Network.

Remote Access
• Enable fast and secure remote access to agency and state network resources from any web browser, and provide secure data transfer between distant locations and an organization’s main network.

Storage and Backup
• Provide various options including services for extra storage space, backup, disaster recovery and business continuity.

Data Center and Cloud Hosting
• Professionally manage operations and security at the State Data Center and Quincy Data Center;
• Offer Colocation Olympia (SDC) and Quincy (QDC) for agencies who want to manage their own servers;
• Host the Washington State Private Cloud with automated resilience and disaster recovery.

Enterprise Systems Support
• Offer full end-user IT support services, e.g. desktops, software, security, email, VPN.

Messaging and Identity Management
• Provide Office 365 as well as shared email and collaboration platforms that enable users to work from virtually anywhere they choose;
• Manage the state’s integrated local and cloud directories, enabling simplified collaboration and secure access to critical enterprise applications;
• Offer agencies a secure, efficient way to manage their mobile devices from a centralized console.

Web Design and Development
• Provide Web hosting, design, development and maintenance, using Drupal or WordPress, with integrated User Experience (UX) and Accessibility;
• Offer agencies a state-of-the-art Usability Lab to involve users in the product development process, including websites and applications.