

## ActiveSync Device List

Below is a list of mobile devices tested by customer agencies and approved by WaTech for use in ActiveSync 2010 or 2016.

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“Approved” means that at the time of testing the device met the requirements set forth by the then current Office of the Chief Information Officer (OCIO) Security Standard. Testing is contingent upon the customer completing the testing by using the ActiveSync – Distributed Agency Device Testing Process.

The ActiveSync service has evolved over the years. A couple of items that will streamline the ActiveSync approved device testing process have been implemented by WaTech.

**iOS – iPhones, iPads, iTouch** - No iPhones, iPads, or iTouch has ever failed testing, and given all the currently approved device models have the same ‘Device Type’, WaTech has created an Allow rule for Device Type "iPhone", "iPad" and "iTouch". This will eliminate testing of any new iOS device that tries to activate on ActiveSync with a ‘Device Type’ listed above. This was implemented in December 2012. iOS devices would no longer be listed or maintained on the approved device list.

**Windows 8 Phones** - No Windows 8 phone has ever failed testing and given all the currently approved device models have the same Device Type, WaTech has created an Allow rule for Device Type "WP8". This will eliminate testing of any new Windows 8 phone that tries to activate on ActiveSync that has "WP8" as the Device Type. This was implemented in December 2013.

**Samsung Galaxy/Knox devices** has not failed device testing in several years and Samsung introduced the Knox program in 2014. The new process for Samsung Knox devices is being streamlined. WaTech Messaging gets a copy of every Quarantine message identifying a new device has hit Exchange Quarantine. Given Samsung Knox devices do not provide a consistent device type or model for WaTech to ‘pre-create’ an Allow rule for they must be added manually by WaTech Messaging staff. New Samsung devices would hit Quarantine. Within one business day WaTech Messaging will create a new Allow for that device model that is reported to Exchange, and email the user listed in the Quarantine message that a new Allow has been created and the device should now sync

within minutes. Samsung Knox devices would no longer be listed or maintained on the approved device list. For a list of Knox devices, visit: <https://www.samsungknox.com/en/knox-platform/supported-devices>.

1. In May 2018 WaTech revised the ActiveSync approved device list to reflect the new processes detailed above.
2. All iOS devices have been removed from the list.
3. All Samsung Knox devices have been removed from the list.
4. Any devices approved before 2015 is removed from the list, and the remaining devices constitute the new approved device list.
5. Any new devices not on the new approved device list would have to be tested following the existing process and WaTech would maintain the approved device list as it does today.

NOTE: When purchasing a device for ActiveSync and/or MDM, please make sure that the device model number is the same as what is listed next to the device below. If the device model and carrier combination is not the same, the device will not sync.

## APPROVED (passed testing)

<b>Device Name</b> <b>New Devices</b>	<b>Model</b>	<b>Notes</b>	<b>Wireless Carrier</b>	<b>Policies</b>	<b>Tested by:</b>
Pixel 4	Pixel 4	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)		Policy2	DES/WaTech
Pixel 3a	Pixel 3a	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	COM/WaTech
Pixel 4 XL	Pixel 4 XL	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	COM/WaTech
Pixel 3 XL	Pixel 3 XL	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	DRS
Motorola	moto x4	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)		Policy2	DRS
Google Pixel 3	Pixel 3	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)		Policy2	
Samsung	SM-J737V	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)		Policy2	

Google Pixel 2 XL	Pixel 2 XL	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	WTB
Google Pixel 2	Pixel 2	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	

## Existing Devices

LG G6	VS988	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy1	AGR
<b>Motorola Z XT1650</b>	XT1650	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy1	WaTech
Motorola Moto Z Play /	XT1635-01	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	WaTech
LV V20	VS995	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	WSSDA
Nexus 6	Nexus 6	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Google Fi	Policy2	DOL
Google Pixel XL	Pixel XL	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy1	AGR

		upper alpha, lower alpha, and numeric... it may also require special character)			
Nokia 1520 RM-940 – Windows 10	SM- N910T	To meet OCIO requirements, this device must be in Policy4-Encryption and Microsoft BitLocker must be turned on and the C:\ drive encrypted.	AT&T	Policy4	ESD
Motorola Droid Maxx 2 XT1565	XT1565	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2	DOL
Motorola DROID Turbo 2 - XT1585	XT1585	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy4	WaTech
Micrsoft Surface Pro 3	Surface Pro 3	To meet OCIO requirements, this device must be in Policy4-Encryption and Microsoft BitLocker must be turned on and the C:\ drive encrypted.	WiFi only	Policy4- Encryption	COM
POSH Orion Pro X500	X500A	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	T-Mobile	Policy2	HCA
Microsoft Surface Pro 4	Surface Pro 4	To meet OCIO requirements, this device must be in Policy4-Encryption and Microsoft BitLocker must be turned on and the C:\ drive encrypted.	WiFi	Policy4- Encryption, Policy2- Encryption	COM
LG LGL34C Optimus Fuel	LGL34C	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2 and Policy2- Encryption	HCA

Motorola MotoG3	MotoG3	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	T-Mobile	Policy2	WSAC
LG Gpad 7.0	VK410	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy 2	DNR
LG G3	VS985 4G	May interpret the administrative policy more strictly than other devices (i.e. even when inputting 3 of 4 character sets... upper alpha, lower alpha, and numeric... it may also require special character)	Verizon	Policy2- Policy2- Encryption	DSHS