Service Announcement

December 9, 2019

TO: WaTech Backup Service Customers

FROM: Scott Barringer, WaTech Computer Services Division Assistant Director
Bill Moneer, WaTech Backup Service Owner

SUBJECT: Backup Service and Storage Transition

WaTech is managing a project to transition its Backup Service customers from an on-premise Avamar data backup and storage solution to a public cloud-based backup and storage solution by Sept. 17, 2020.

Customer input is vital to the success of this project, so WaTech is holding a Backup Service and Storage Transition Project introduction meeting on Jan. 2, 2020, at 1 p.m. for customers to provide an overview of the project and address any preliminary questions or concerns.

Additionally, WaTech is establishing a Customer Advisory Board and a Technical Advisory Board that will receive regular updates from WaTech on the Backup Service and Storage Transition Project's progress, and provide input about key tasks, decisions and potential changes.

Each board meeting will be scheduled as follows:
- The first Customer Advisory Board meeting is scheduled for Jan. 9, 2020, at 1 p.m. and will meet every other Thursday.
- The first Technical Advisory Board meeting is scheduled for Jan. 15, 2020, at 10 a.m. and will meet every other Wednesday.

If you or a designated representative from your agency have not received an invitation to these meetings and would like to attend, please email chawntain.kermen@watech.wa.gov with your request to be added to the invitation.

For more information about the project and this future upcoming change, please contact the WaTech Support Center:

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