

## Getting in Sync: Current status as of Sept. 13, 2020

The state has made great progress synchronizing agencies with the Enterprise Shared Tenant which, at its most basic level, helps state workers collaborate by allowing them to look up phone numbers, emails and calendars for staff at other agencies.

So far, 72 state agencies (that employ most of the state workforce) have completed the process to register their primary namespaces to the shared Tenant, which is what's needed for everyone to appear in the Global Address List and have calendar visibility and access.

However, several agencies remain in the early stages of synchronizing and, as a result, are not visible to those that have completed the process.

Enterprise Shared Tenant Steps	
1	Register your agency namespace in the tenant.
2	Register your agency's namespace in the Exchange Hybrid.
3	Synchronize Enterprise Active Directory (EAD) with Azure Active Directory (AAD).
4	Update Domain Name Space (DNS) records for using Skype for Business on-premise.
5	Purchase licenses.

The five steps agencies need to complete before shared tenant services can be accessed:

1. **Register your agency namespace (ex: agency.wa.gov) in the tenant.** This step will allow your employees to eventually have their mail routed through the shared tenant and is the first step before they can begin using any services.
2. **Register your agency's namespace in the Exchange Hybrid.** This step will allow employees on-premise to view other state employees contacts and calendars in the cloud and vice-versa, regardless of migration status.
3. **Synchronize Enterprise Active Directory (EAD) with Azure Active Directory (AAD)** to enable identity management, establish single sign-on for employees, and build out the Global Address List (GAL).
4. **For agencies currently using Skype for Business on-premise, update Domain Name Space (DNS) records** from sip.wa.gov to sip.agency.wa.gov to continue using Skype until it is decommissioned or move to Teams.
5. **Purchase licenses** and associate them with the shared tenant. The base requirement is O365 G3/E3 and EMS G3/E3 to enable encryption and ensure employees will be able to access the State Government Network (SGN) from external locations for mobile and remote workers and partners.

Here's the breakdown of the remaining work for all agencies to be in sync:

TASK	AGENCIES				
<b>Register namespace in tenant.</b>	<ul style="list-style-type: none"> <li>• DCYF</li> <li>• LOT</li> </ul>				
<b>Register namespace in Exchange Hybrid.</b>	<ul style="list-style-type: none"> <li>• DCYF</li> <li>• DSHS</li> <li>• LOT</li> </ul>				
<b>Fully sync EAD with AAD.</b>	<ul style="list-style-type: none"> <li>• DCYF</li> <li>• DSHS (~10,000 users completed)</li> </ul>				
<b>On premise Skype customers to update DNS records.</b> (DNS updates should include considerations for Autodiscover consistency, SPF, DMARC, CNAME for Intune, DKIM, and online migration.)	<ul style="list-style-type: none"> <li>• DCYF</li> <li>• LNI</li> </ul>				
<b>Purchase licenses and associate them with the shared tenant.</b> Different features in the shared tenant have different licensing requirements. Please refer to <a href="#">Microsoft 365 for licensing information</a> .	<table border="0"> <tr> <td>Have not purchased licenses:</td> <td>Have not associated licenses to shared tenant:</td> </tr> <tr> <td> <ul style="list-style-type: none"> <li>• BVFF</li> <li>• HUM</li> <li>• TRE</li> <li>• PERC</li> <li>• PLIA</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>• DCYF</li> <li>• LNI</li> <li>• LOT</li> <li>• WSIPP</li> </ul> </td> </tr> </table>	Have not purchased licenses:	Have not associated licenses to shared tenant:	<ul style="list-style-type: none"> <li>• BVFF</li> <li>• HUM</li> <li>• TRE</li> <li>• PERC</li> <li>• PLIA</li> </ul>	<ul style="list-style-type: none"> <li>• DCYF</li> <li>• LNI</li> <li>• LOT</li> <li>• WSIPP</li> </ul>
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Agencies also should consider any actions they may need to take to accommodate record retention and eDiscovery processes when moving to the shared tenant. Now that Advanced eDiscovery 2.0 is available in the shared tenant, agencies may want to evaluate whether Microsoft's eDiscovery tools available in the G5/E5 licenses would benefit your organization.

### We are here to help!

If you have questions about technical readiness activities, or are ready to begin movement towards the shared tenant, please contact your WaTech Customer Account Manager (CAM) or the WaTech Support Center at 360.586.1000 or 855.928.3241, or [support@watech.wa.gov](mailto:support@watech.wa.gov) to schedule a consultation.